



REFRIGERATOR WARRANTY CARD

IFB Refrigeration Ltd (IFB) (the Company) warrants to the original domestic purchaser of this Refrigerator (appliance) that it is free from defects in workmanship and materials.

PRODUCT: REFRIGERATOR	Machine Warranty	Compressor Warranty	Spares Part Support	Parts not Covered
ALL DC & FF MODELS	4 YEARS	10 YEARS	10 YEARS	Plastic, Rubber, LED Bulb, Glassware

1. 4 YEAR MACHINE WARRANTY*:

During 48 months, starting from the date of purchase, any defective parts due to manufacturing or material defects will be replaced or repaired free of charge. This excludes plastic, rubber parts, LED Bulb, Glassware and environmental rusting. Warranty coverage requires mandatory registration as per process below within 15 days from the date of purchase.

During the first year of purchase, all part replacements, gas charges (if applicable), and labour charges are fully covered at no extra cost. From the second year onwards spare part replacement will remain covered whereas gas charging and labour charges will be payable.

* Warranty shall be applicable on models as decided by IFB.

PROCESS OF REGISTRATION:

Customers are advised to register the product within 15 days of purchase to get the benefits of 4 Year Warranty. The product registration can be done by contacting IFB Customer Care no. 080 45845678, or by giving the missed call to no. 080 69590595 or by scanning the QR code shown.



Scan to register

2. 10 YEAR COMPRESSOR WARRANTY*:

After 4 years, an additional 6 years warranty covers the compressor, excluding gas charges and labour charges.

3. 10 YEAR SPARE PART SUPPORT:

After 4 years, spare part support will be made available for an additional 6 years against applicable charges for parts and service provided. Transport costs for service center repairs to be borne by the customer.

The Company will strive to repair or replace parts promptly but cannot guarantee specific timelines.

If spare part support is unavailable due to unforeseen circumstances, an alternate part may be provided or a commercial settlement may be offered based on the product's depreciation. The Company's decision in this matter will be final.

Additional Information:

- Product replacement will not be considered from 2nd year of machine warranty.
- Free installation/demo can be availed once within a month of purchase; any additional requests are chargeable basis.
- Warranty disputes if any, are subject to Kolkata jurisdiction only
- The Company reserves the right to update warranty terms.

Terms and Conditions:

- Covers defects in materials and workmanship but does not include product replacement or refund.
- The warranty is non-transferable and applies only to the original purchaser.
- Product must be installed as per guidelines with proper earthing and an MCB.
- Warranty will be void if appliance is tampered with or serviced by unauthorized personnel.
- Defects caused by accidents, misuse, unauthorized alterations, harmful chemicals, pests, natural disasters, or acts of God are not covered.
- Plastic, rubber parts, coil/sheet metal/paint affected by environment led rusting on exposure are not covered under the warranty.
- Issues with optional accessories like stabilizers, covers, extended cables, stands, control knobs, plugs, or other detachable parts not included.
- Following are not included: Damages from improper electrical circuits or external power supply issues, including voltage fluctuations and erratic power supply. Frequent use on power backup or solar power. Altered, missing, or defaced refrigerator serial number.
- Appliance taken outside the Republic of India will not be considered.
- Warranty automatically expires after 48 months, regardless of appliance usage.
- Regular maintenance is not part of the warranty.
- This warranty is invalid if the warranty is not registered as per the defined process. Proof of purchase may be required, and claims are valid only for the original purchaser.
- Replaced or repaired parts are covered only for the remainder of the original warranty period.
- Warranty is void if the refrigerator is used for commercial and semi-commercial purposes.
- Warranty service outside city limits may incur transportation charges or customers can bring the appliance to the nearest service center at their own cost.
- If warranty service is not possible due to uncontrollable circumstances, a settlement may be made based on the product's depreciation. The company's decision is final.
- This Warranty offer is applicable for Sellout from IFB authorised channel partner during 1st February '25 to 30th June '25